

### **BONUSLINK X PLUSMILES POINTS EXCHANGE TERMS & CONDITIONS**

1. The PLUSMiles Points Conversion to BonusLink Points is a collaboration initiative between Projek Lebuhraya Usahasama Berhad (“PLUS”) and BonusKad Loyalty Sdn. Bhd. (“BonusLink”) (hereinafter referred to as “Conversion Programme”). By participating in this Conversion Programme, you acknowledge that you have read, understood and agreed to be legally bound by these Terms and Conditions and decisions of PLUS without limitation or qualification.
2. The Conversion Programme shall be applicable to all PLUSMiles Members who are entitled to convert their PLUSMiles Points to BonusLink Points (“Conversion”) with effect from 2 October 2024 until 1 October 2025 (“Redemption Period”) or until such further notice.
3. The rate of Conversion shall be in a denomination of 1,000 PLUSMiles Points to 900 BonusLink Points (“Redemption Conversion Rate”).
4. PLUS reserves the right to amend the Redemption Conversion Rate at any time in its sole and absolute discretion without giving any prior notice to you.
5. You are required to have a minimum of 1,000 PLUSMiles Points in your PLUSMiles Account to convert to BonusLink Points as per the latest denomination published in PLUSMiles’ platform.
6. The Conversion from PLUS App will be immediate for the PLUSMiles Points to be converted to BonusLink Points. However, should a system failure or technical glitch occur, it may take twenty one (21) working days for the conversion to be processed.
7. This Conversion Programme is available on PLUS App only.
8. Once the Conversion is successful, the relevant PLUSMiles Points will be deducted from your PLUSMiles Account and are non-returnable and/or non-refundable under any circumstances.
9. All points exchange conversions are processed on a first-come, first-served basis, subject to the availability of Points Conversion at the time of request.
10. For conversion from BonusLink to PLUSMiles, your PLUSMiles Points will be added in 5 minutes after the conversion success from the BonusLink platform.
11. The Conversion from PLUS app has a **maximum of 10** conversions per calendar month per Partner. You will be able to convert once the next calendar month starts.
12. You are responsible for all information that you submit, transmit or otherwise make available during your participation of this Conversion Programme. PLUSMiles shall not be held responsible for any delays caused by inaccurate submissions of the details by you.
13. BonusLink Points are valid for 36 months from the date of Conversion.

14. Expired BonusLink Points will be considered as void and are non-replaceable.
15. The utilisation of BonusLink Points is subject to terms and conditions at <https://www.bonuslink.com.my/>
16. PLUS to the fullest extent permitted by law exclude all warranties, rights and remedies (including warranties implied by statute or otherwise) that you would otherwise be entitled to by law.
17. Your participation in this Conversion Programme constitutes your acceptance of these Terms and Conditions.
18. You are responsible for and shall comply with all these Terms and Conditions and you shall not, as part of your participation in this Conversion Programme, breach any of these terms.
19. You shall comply with all applicable laws when participating in this Conversion Programme.
20. PLUS reserves the sole and absolute right to withdraw, amend, add to and/or alter any part of these Terms and Conditions at any time, and in such manner as PLUS deems appropriate without giving any prior notice to you. You shall be deemed to have accepted the amendments and be bound by the latest Terms and Conditions if you continue to participate in this Conversion Programme.
21. To the fullest extent permitted by law, PLUS shall not be liable for non-performance, error, interruption or delay in the performance of its obligations under these Terms and Conditions (or any part thereof) or for any inaccuracy, unreliability or unsuitability of this Conversion Programme.
22. PLUS's decisions on any matter related to this Conversion Programme shall be final and conclusive. PLUS shall not be liable for any claims by you or any third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-party, consequential or other damages resulting from or in connection with this Conversion Programme.
23. These Terms and Conditions are governed by and construed under the laws of Malaysia.