

TERMS & CONDITIONS

BonusLink Points Conversion to PLUSMILES Points

The BonusLink Points Conversion to PLUSMiles Points is a partnership between BonusKad Loyalty Sdn Bhd (“BonusLink”) and Projek Lebuhraya Usahasama Berhad (“PLUS”) (hereinafter referred to as “Conversion Programme”). By participating in this Conversion Programme, you acknowledge that you have read, understood and agreed to be legally bound by these Terms and Conditions and decisions of BonusLink without limitation or qualification.

1. The Conversion Programme shall be applicable to all BonusLink members who are entitled to convert their BonusLink Points to PLUSMiles Points (“Conversion”) with effect from 2 October 2024 until 2 October 2025 (“Programme Period”).
2. The standard points conversion structure shall be:

PLUSMiles Points		BonusLink Points
1,000	➔	900
BonusLink Points		PLUSMiles Points
1,000	➔	900

- (a) 700 BonusLink Points to 900 PLUSMiles Points will be limited to the first 2,400 transactions (“Transaction Limit”) throughout Programme Period; and
 - (b) Once the Transaction Limit is reached, the points exchange structure will revert to 1,000 BonusLink Points to 900 PLUSMiles Points.
3. BonusLink reserves the right to amend the Redemption Conversion Rate at any time in its sole and absolute discretion without giving any prior notice to you.
 4. You are required to have a minimum of 1,000 BonusLink Points in your BonusLink Account to convert to PLUSMiles Points as per the latest denomination published in BonusLink’s platform.
 5. The Conversion will take twenty-four (24) hours for the BonusLink Points to be converted to PLUSMiles Points. However, should a system failure or technical glitch occur, it may take seven (7) working days for the conversion to be processed.
 6. This Conversion Programme is available on BonusLink platform only.
 7. Once the conversion is successful, the relevant BonusLink Points will be deducted from your BonusLink account and are non-returnable and/or non-refundable under any circumstances.
 8. You are responsible for all information that you submit, transmit or otherwise make available during your participation of this Conversion Programme. BonusLink shall not be held responsible for any delays caused by inaccurate submissions of the details by you.
 9. PLUSMiles Points are valid for 6 months from the date of conversion.
 10. Expired PLUSMiles Points will be considered as void and are non-replaceable.
 11. The utilisation of PLUSMiles Points is subject to terms and conditions herein

<https://plusmiles.com.my/about/term-and-condition>

Part II: General Terms and Conditions

12. BonusLink to the fullest extent permitted by law exclude all warranties, rights and remedies (including warranties implied by statute or otherwise) that you would otherwise be entitled to by law.

13. By participating in this Conversion Programme, you expressly agree and consent to:

a. be bound by the Terms and Conditions herein, including the decisions of the BonusLink concerning this Conversion Programme; and

b. By participating in this Conversion Programme, Members are deemed to have read, given acceptance and consent for BonusLink's privacy policy accessible at this link:

<https://www.bonuslink.com.my/EN/PrivacyNotice.aspx> ("Privacy Policy") and agreed to be bound by the Privacy Policy. All personal data provided by Members in this Conversion Programme will be updated unto Members' BonusLink account accordingly. Any personal data used by BonusLink will be in compliance with the Personal Data Protection Act 2010 as indicated in the Privacy Policy (and any third party authorized by BonusLink) to use Members' personal data including Members' names, contact details and photographs for publicity purposes, and for the purposes of this Conversion Programme. In the event that Members do not consent to the use of any Members' personal data including photographs, please notify BonusLink of the same immediately. Failure to provide consent will render Members to be ineligible to participate in this Conversion Programme. In the event that any Member disagrees to have his/her personal data to be used and processed in accordance with the Privacy Policy and this Terms & Conditions, the Members shall immediately notify BonusLink to express his/her disagreement and decision to be opted-out from the Conversion Programme. In such instances, the Member has opted-out from and no longer be eligible to receive any benefits or privileges under this Conversion Programme.

14. You are responsible for and shall comply with all these Terms and Conditions and you shall not, as part of your participation in this Conversion Programme, breach any of these terms.

15. You shall comply with all applicable laws when participating in this Conversion Programme.

16. BonusLink reserves the sole and absolute right to withdraw, amend, add to and/or alter any part of these Terms and Conditions at any time, and in such manner as BonusLink deems appropriate without giving any prior notice to you. You shall be deemed to have accepted the amendments and be bound by the latest Terms and Conditions if you continue to participate in this Conversion Programme.

17. BonusLink and/or PLUS reserve the absolute right, at any time, to review, investigate and verify the validity of any successful transactions and/or eligibility of Members at any point in time.

18. BonusLink and PLUS reserves the right at their sole discretion to disqualify any Member and/or to retract or forfeit the BonusLink Points and/or PLUSMiles Points from any Member if they believe the Member has (singularly or jointly with any other Member) undertaken any suspicious, illegal or fraudulent practice and/or activities to earn the BonusLink Points and/or PLUSMiles Points or undertaken any activities that are or may be generally harmful to this Conversion Programme or to BonusLink and/or PLUS.

19. BonusLink reserves the absolute right to cancel, terminate or suspend this Conversion Programme with or without any prior notice and/or assigning any reason. For the avoidance of doubt, any cancellation, termination or suspension by BonusLink shall not entitle any party including

but not limited to the Members to any claim or compensation against BonusLink for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

20. BonusLink shall not be liable for any disruption during the Redemption Period, whether due to technical problems or otherwise which is beyond its reasonable control. In the event of any disruption, reasonable efforts shall be used to remedy the disruption.

21. BonusLink shall not be liable for non-performance, error, interruption or delay in the performance of its obligations under these Terms and Conditions (or any part thereof) or for any inaccuracy, unreliability or unsuitability of this Conversion Programme.

22. BonusLink's decisions on any matter related to this Conversion Programme shall be final and conclusive. BonusLink shall not be liable for any claims by you or any third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-party, consequential or other damages resulting from or in connection with this Conversion Programme even if BonusLink has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.

23. In the event that:

a. BonusLink determines that any transaction or redemption may be suspicious, illegal, involves any criminal activities or involves BonusLink Points and/or PLUSMiles Points that has been obtained through dishonesty or fraudulent means.

b. BonusLink determines that a member has abused any of the Conversion Programme benefits and/or privileges, has failed to comply with any of these Terms and Conditions set out hereinabove, or has made any misrepresentation to BonusLink;

c. PLUSMiles Points and/or the BonusLink Points are no longer made available for the purpose of this Conversion Programme; and/or

d. The PLUSMiles Points and/or BonusLink Points have been issued to a member in error or expired

BonusLink may at its sole discretion without any prior notice disqualify any Member and/or to retract or forfeit the BonusLink Points and/or PLUSMiles Points from any Member or take any other actions as BonusLink deems fit.

24. In the event of any matter arises which is not covered in these Terms and Conditions, the matter will be determined solely by BonusLink.

25. These Terms and Conditions contained herein, as the same may be amended from time to time, shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional and/or advertising materials relating to this Conversion Programme. In the event of any conflict or inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail.

26. These Terms and Conditions are governed by and construed under the laws of Malaysia.