

## **“Searching for 4 million Rewards?” Promotion**

### **TERMS AND CONDITIONS (ENGLISH)**

1. The “Searching for 4 million Rewards?” (“**Promotion**”) will commence from 1 July 2024 to 30 September 2024; both core dates are inclusive, and the promotion period can be extended at Shell’s discretion without prior notice (“**Promotion Period**”).
2. This Promotion is jointly organized by Shell Malaysia Trading Sdn Bhd, Shell Timur Sdn Bhd (collectively, referred to as “**Shell**”) and BonusKad Loyalty Sdn Bhd (Company no. 199701022703 (438200-T)) (“**BonusLink**”).
3. This Promotion is available at selected Shell Select Stores in Malaysia (“**Shell Shops**”). The list of the selected Shell Shops can be found at <https://www.shell.com.my/motorists/shell-station-locator.html>
4. This Promotion is open to all Shell customers in Malaysia (“**Customers**”) who are: -
  - a) Malaysians;
  - b) not less than 18 years old; and
  - c) Members who have registered and maintained an account with BonusLink (“**BonusLink Members**”).
5. Qualifying Purchases
  - 5.1 To participate in this Promotion and stand a chance to win any of the Promotion Prizes, Customers must:
    - a) make purchases of FuelSave 95 or V-Power 97 for a minimum required purchase amount of Ringgit Malaysia Fifty (RM50.00) only in one (1) single sales receipt AND flash code on the Shell App or swipe BonusLink physical card or flash BonusLink virtual card via **BLINK** App (“**Qualifying Purchases 1**”);

OR

  - b) make purchases of any Shell Select items, including any Costa Coffee item (excluding tobacco, e-pay, Touch N’ Go reload, lubricants products and diesel fleet card transactions) for a minimum required purchase amount of Ringgit Malaysia Twelve (RM12.00) only in one (1) single sales receipt AND flash code on the Shell App or swipe BonusLink physical card or flash BonusLink virtual card via **BLINK** App (“**Qualifying Purchases 2**”);

(Qualifying Purchases 1 and Qualifying Purchases 2 are collectively referred to as “**Qualifying Purchases**”).

- 5.2 Qualifying Purchases for the purpose of this Promotion shall be made in any of the selected Shell retail station in Malaysia (“**Participating Station**”) during the Promotional Period. The list of the Participating Stations can be found at <https://www.shell.com.my/motorists/shell-station-locator.html>.
  - 5.3 Only Qualifying Purchases made on the Shell App or swiping of BonusLink physical card or flashing the BonusLink virtual card via **BLINK** App at the point of purchase will be taken into account as valid entries for this Promotion. Incomplete, ineligible, and incorrect entries will be disqualified.
6. Qualifying Participants
- 6.1 Only registered BonusLink card individual Members and/or **BLINK** App individual Members shall be entitled to participate in this Promotion (“**Qualifying Participants**”). Any Qualifying Purchases made prior to the registration as a BonusLink card individual Member / **BLINK** App Member shall not be taken into account as valid entries for this Promotion.
  - 6.2 This Promotion is NOT open to BonusLink corporate/ business account Members. No Qualifying Purchases made through BonusLink corporate/ business account shall be taken into account as valid entries for this Promotion.
7. Promotion Prize
- 7.1 Upon making a Qualifying Purchase, the Qualifying Participant would stand a chance to receive one (1) digital scratch card, that may reveal any of the following prizes (“**Promotion Prizes**”):
    - i. RM1 Shell Select deals;
    - ii. RM2 Shell Select deals;
    - iii. RM3 Shell Select deals;
    - iv. 100 BonusLink Points;
    - v. 300 BonusLink Points;
    - vi. RM15 Voucher off eligible Shell Car Care Products;
    - vii. RM2 Shell Café; or
    - viii. RM5 Shell Vouchers.
  - 7.2 The following terms and conditions apply to the Promotion Prizes:
    - i. the Promotion Prizes would be in the form of vouchers, that would be made available in the Member’s account on the **BLINK** App.

- ii. the Promotion Prizes are provided on an "As Is" basis and is not transferable to third parties.
- iii. Shell reserves the right to substitute the Promotion Prizes without prior notice; and
- iv. the Promotion Prizes are not exchangeable for credit or any of its' equivalent.

Important Note:

- I. Qualifying Participants can make as many eligible Qualifying Purchases as they wish within the Promotion Period.
- II. Upon Shell's request, each Qualifying Participants shall execute an Indemnity Form in favour of Shell and its Affiliates and return the same to Shell on the same day of being contacted or at such period as may be instructed by Shell, failing which he/she shall be precluded from receiving the Promotion Prizes. Shell, its Affiliates, employees and agents will be fully released from and indemnified by the Qualifying Participants in respect of any claim for accident, injury, property damage or loss of life in connection with him/her participation in this Promotion.
- III. Purchases from any Shell Service Centre/Shell Oil Change Plus/Shell Helix Express (lube bays) SHALL NOT be considered a valid Qualifying Purchases for the purposes of this Promotion.
- IV. Strict fulfilment of all the steps under paragraphs 5 and 6 above is required, failing which the Promotion entry shall become invalid.
- V. The deals remain valid for a period of **two weeks** after being revealed ('Once Scratched').
- VI. The Promotion Prizes are strictly awarded on a "first-come, first-served basis", subject always to the availability of the Promotion Prizes upon successful scratch card reveal. The amount and quantity of the Promotion Prizes shall be determined by Shell at its sole discretion.

8. These Terms and Conditions can be found at:

<https://www.shell.com.my/motorists/promotions/4JutaGanjaran.html>.

By participating in this Promotion, Qualifying Participants had read, understood, expressly agree and consent to the following: -

- a) be bound by these Terms and Conditions including all decisions made by both Shell and BonusLink in relation to this Promotion.
- b) allow Shell, BonusLink, its Affiliates, and its agencies to process and disclose to any third party, the necessary personal data of the Qualifying Participants

provided by the Qualifying Participants for this Promotion for any and all purposes in relation to this promotion and any and all other activity relating to or arising from the course of business or businesses of Shell and its Affiliates.

- c) allow Shell and BonusLink to collect, use, disclose and share amongst themselves and their respective service providers, the Qualifying Participants' personal data, including the photographs or audio-video or other recordings of the Qualifying Participants for publicity and/or use in advertisements across all media, in its original or edited format, in relation to this Promotion without further notification, remuneration or compensation; and
- d) authorize Shell and BonusLink to process the Qualifying Participants' personal data provided pursuant to this Promotion in accordance with the Promotion Privacy Policy available on our Shell website at <https://www.shell.com.my/privacy> and BonusLink website at: <https://www.bonuslink.com.my/EN/PrivacyNotice.aspx> , which forms an integral part of these Terms and Conditions.

9. Shell and BonusLink reserve the absolute right to: -

- (a) vary, delete, or add to any of these Terms and Conditions without prior notice; and/or
- (b) terminate this Promotion at any time without notice and/or liability.

10. These Terms and Conditions may be amended from time to time pursuant to Clause 9 above, shall prevail over any provisions or representations contained in any other promotion material or advertising of this Promotion.

11. All decisions made by Shell and BonusLink in respect of this Promotion in the event of any dispute is final and binding. No correspondence or appeals will be entertained.

12. In the event where there is/are any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between the English and Bahasa Malaysia versions of these Terms and Conditions, the English version of this Terms and Conditions shall prevail.

13. Shell and BonusLink reserves the right to cancel, terminate, or suspend this Promotion with or without prior notice. For avoidance of doubt, any cancellation, termination, or suspension of this Promotion by Shell excludes Customers to any claim or compensation against Shell for any or all loss or damage suffered and/or

incurred by Customers as a direct and/or indirect result of the act of cancellation, termination or suspension.

14. In no event will Shell, BonusLink and/or its Affiliates be liable for any loss or damage including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Promotion, even if Shell had been advised of the possibility of such damages are expressly excluded.

15. The invalidity, illegality or unenforceability of any terms hereunder shall not affect and/or impair the continuation of the remainder of these Promotions Terms & Conditions.

16. For the purposes of these Terms and Conditions, "Affiliate" means a company which directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with Shell. Relevant to this, "control" means the direct or indirect ownership of an aggregate fifty percent (50%) or more of voting capital.

17. For any inquiries, please visit our website at [www.shell.com.my](http://www.shell.com.my) or [www.bonusLink.com.my](http://www.bonusLink.com.my) or contact Shell's Customer Service Hotline Centre at 1300 88 1808 or BonusLink's Member Interaction Centre by [WhatsApp](https://www.whatsapp.com) or e-mail [generalpublicenquiries-my@shell.com](mailto:generalpublicenquiries-my@shell.com) / [MemberServices@bonuslink.com.my](mailto:MemberServices@bonuslink.com.my),