

## **TERMS AND CONDITIONS – “Shell 100 Weekly Winners” CONTEST**

1. This “**Shell 100 Weekly Winners**” CONTEST (“**this Contest**”) is jointly organized by Shell Malaysia Trading Sdn Bhd (Company No. 196501000279 (6087-M)) and Shell Timur Sdn Bhd (Company No. 198401000783 (113304-H)), collectively known as “**Shell**”).

2. This Contest is open to all Shell customers in Malaysia who are Malaysians and not less than 18 years old (“**Customers**”) save and except for the following categories of persons:

a) permanent and/or contract employees (“**Employees**”) of Shell and its Affiliates and their immediate family members i.e. spouses, children, parents, brothers and sisters (“**Immediate Family Members**”);

b) service providers engaged by Shell and its Affiliates (including but not limited to advertising agencies, promotion agencies, printing companies and event management agencies), and their Employees and Immediate Family Members; and

c) dealers, traders or distributors of any Shell Products including Shell Petrol Station Retailers, and their Employees and Immediate Family Members.

### **3. Qualifying Purchases**

To participate in this Contest and stand a chance to win one of the weekly prizes (“**Contest Prizes**”), Customers must:

(a) To be entitled for one (1) Contest entry, make purchases of Shell Fuel Save 95 for a minimum required purchase amount of Ringgit Malaysia Fifty (RM50.00) only in one (1) single sales receipt by cash or debit/credit card (save and except for VISA debit/credit card) and swipe BonusLink physical card or flash BonusLink virtual card via **BLINK** App or scan BonusLink QR Code on Shell App (“**Qualifying Purchases 1**”);

OR

(b) To be entitled for three (3) Contest entries, make purchases of Shell V-Power 97 or Shell V-Power Racing for a minimum required purchase amount of Ringgit Malaysia Sixty (RM60.00) only in one (1) single sales receipt by cash or debit/credit card (save and except for VISA debit/credit card) swipe BonusLink physical card or flash BonusLink virtual card via **BLINK** App or scan BonusLink QR Code on Shell App (“**Qualifying Purchases 2**”);

OR

(c) To be entitled for five (5) Contest entries, make purchases of a minimum one (1) bottle of Shell Advance Power or Shell Advance Long Ride 1L by cash or debit/credit card (save

and except for VISA debit/credit card) and swipe BonusLink physical card or flash BonusLink virtual card via **BLINK** App or scan BonusLink QR Code on Shell App ("**Qualifying Purchases 3**");

OR

(d) To be entitled for ten (10) Contest entries, make purchases of a minimum one (1) bottle of Shell Helix Ultra, Shell Helix Power, or Shell Helix FuelSave 4L by cash or debit/credit card (save and except for VISA debit/credit card) and swipe BonusLink physical card or flash BonusLink virtual card via **BLINK** App or scan BonusLink QR Code on Shell App ("**Qualifying Purchases 4**");

OR

(c) To be entitled for twenty (20) Contest entries, make Qualifying Purchases 1, Qualifying Purchases 2, Qualifying Purchases 3, or Qualifying Purchases 4 with VISA Debit/Credit card ("**Qualifying Purchases 5**");

(Qualifying Purchases 1, Qualifying Purchases 2, Qualifying Purchases 3, Qualifying Purchases 4 and Qualifying Purchases 5 collectively as "**Qualifying Purchases**")

(d) Qualifying Purchases for the purpose of this Contest shall be made in any Shell retail station in Malaysia from **8th April 2024 – 9th June 2024** (both dates are inclusive, which can be extended or shortened by Shell without prior notice) ("**Shell 100 Weekly Winners Contest Period**").

(e) Only Qualifying Purchases made with swiping of BonusLink physical card or flashing of BonusLink virtual card via **BLINK** App or scan BonusLink QR Code on Shell App at the point of purchase will be taken into account as valid Contest entries.

#### 4. **Qualifying Participants**

a) Only registered BonusLink card individual members/ **BLINK** App individual members with updated Bonuslink user profile shall be entitled to participate in this Contest ("**Qualifying Participants**"). Any Qualifying Purchases made prior to the registration as BonusLink card individual member / **BLINK** App member shall not be taken into account as valid Contest entries.

b) This Contest is **NOT** open for BonusLink corporate/ business account members. No Qualifying Purchases made through BonusLink corporate/ business account shall be taken into account as valid Contest entries.

## 5. Contest Prizes

**Contest Prizes** consist of the following:

- (a) Ringgit Malaysia Ten Thousand Ringgit (RM10,000) Cash Prizes for each of the three (3) weekly winners;
- (b) Ringgit Malaysia One Hundred (RM100) Shell Vouchers for each of the fifty (50) weekly winners;
- (c) Twenty Thousand (20,000) BonusLink Points for each of the fifty (50) weekly winners.

## 6. Selection of Winners for the Contest Prizes

- a) Selected Cash Prize Qualifying Participants shall be contacted by and the facilitation of the same shall be made by the authorized representatives of BonusKad Loyalty Sdn Bhd, whereupon the Qualifying Participants shall be required to answer questions.
- b) Selected Shell Voucher and BonusLink Points Prizes Qualifying Participants will receive skill-based questions via a Google form sent through email or WhatsApp by BonusLink. Qualifying Participants will be given a timeframe to respond by completing the form. Successful answers within the allotted timeframe will confirm their status as verified winners ("**Winners**").
- d) Only Cash Prize Winners of the Contest Prizes will be announced at <https://www.shell.com.my/motorists/promotions/100contest.html> and Shell Official Facebook Page.

6. The following terms and conditions apply to the Contest Prizes:

- a) The 'RM 10,000 Cash' Contest Prizes will be awarded in the form of cash. Winners will receive the prize amount directly transferred from BonusLink to their designated bank accounts;
- b) The Contest Prizes are provided on an "As Is" basis and is not transferable to third parties;
- c) Shell reserves the right to substitute the Contest Prizes without prior notice; and
- d) The Contest Prizes are not exchangeable for credit or kind.

**Important Note:**

(i) Customers can make as many eligible Qualifying Purchases as they wish within the Shell 100 Weekly Winners Contest Period with a limit of maximum three (3) Qualifying Purchases per day.

(ii) Purchases from any Shell Service Centre/Shell Oil Change Plus/Shell Helix Express (lube bays) **SHALL NOT** be considered as valid Qualifying Purchases for the purpose of this Contest.

(iii) Customers can track their Contest entries via **BLINK** App or Shell App.

(iv) It shall be compulsory for each Cash Prize Winner of the Contest Prizes to execute an Indemnity Form in favour of Shell and returning the same to Shell within the same day of being contacted as Winner/such period as may be instructed by Shell, failing which, such Winner shall be excluded from receiving the Contest Prizes.

(v) Strict fulfillment of all the steps under paragraphs 3 and 4 above is required, failing which Contest entry shall become invalid.

(vi) Each Winner can only win the Contest Prize **ONCE** throughout the Shell 100 Weekly Winners Contest Period.

(vii) BonusLink Points will only be awarded for the first three (3) purchase transactions made by the Customer each day. Shell reserves the right at its absolute discretion to vary, delete or add to any these Terms and Conditions without prior notice or to terminate this Contest at any time without notice or liability.

8. These Terms and Conditions, as may be amended from time to time pursuant to Clause above, shall prevail over any provisions or representations contained in any other promotional material or advertising of this Contest.

9. All decisions made by Shell in respect of this Contest or in the event of any dispute are final and binding.

10. In the event where there is any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between English and Bahasa Malaysia versions of these Terms and Conditions, the English version of these Terms and Conditions shall prevail.

11. Shell reserves the right to cancel, terminate or suspend this Contest with or without prior notice. In the avoidance of doubt, cancellation, termination or suspension by Shell of this

Contest shall not entitle the Customers to any claim or compensation against Shell for any and all and all losses or damage suffered or incurred by the Customers as a direct or indirect result of the act of cancellation, termination or suspension.

12. In no event will Shell and its Affiliates be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Contest, even if Shell has been advised of the possibility of such damages are expressly excluded.

13. The invalidity, illegality or unenforceability of any of these Terms and Conditions shall not affect or impair the continuation in force of the remainder of these Terms & Conditions of this Contest.

14. For the purpose of these Terms and Conditions, "**Affiliate**" means the direct or indirect ownership of an aggregate fifty percent (50%) or more of voting capital.

15. By participating in this Contest, Customers has read, understood and expressly agree and consent to:

a) be bound by these Terms and Conditions including all Shell's decisions in relation to this Contest;

b) allow Shell, its Affiliates and its agencies to process and disclose to any third party, the necessary personal data of the Customers provided by the Customers for this Contest for any and all purposes in relation to this Contest and any and all other activity relating to or arising from the course of business or businesses of Shell and its Affiliates;

c) allow Shell to collect, use, disclose and share amongst themselves and their respective service providers, the Customers' personal data, including the photographs or audio-video or other recordings of the Customers for publicity and/or use in advertisements across all media, in its original or edited format, in relation to this Contest without further notification, remuneration or compensation; and

d) authorize Shell to process the Customers' personal data provided pursuant to this Contest in accordance with the Promotion Privacy Policy available on our Shell website at <https://www.shell.com.my/privacy> which forms an integral part of these Terms and Conditions.

16. In the event that :

- a) Shell determines that any transaction may be suspicious, illegal, involves any criminal activities or involves any Prizes that has been obtained through dishonesty or fraudulent means;
- b) Shell determines that a Customer has abused any of the Contest benefits and/or privileges, has failed to comply with any of these Terms and Conditions set out hereinabove, or has made any misrepresentation to Shell;
- c) Any of the Prizes is no longer made available; and/or
- d) The Prize has been issued to a Customer in error or expired;

Shell may at its sole discretion without any prior notice disqualify any Customer and/or cancel the Prize or take any other actions as it deems fit.

17. For more information on this Contest, visit <https://www.shell.com.my/motorists/promotions/100contest.html>, [www.bonuslink.com.my](http://www.bonuslink.com.my) or contact Shell's Customer Service Hotline Centre at 1300 88 1808 or BonusLink's Member Interaction Centre by Whatsapp at 03- 76261000 or e-mail [generalpublicenquiries-my@shell.com](mailto:generalpublicenquiries-my@shell.com) / [MemberServices@bonuslink.com.my](mailto:MemberServices@bonuslink.com.my).