

## **BonusLink X airasia rewards Campaign With Extra 25% Bonus Points**

(Terms and Conditions)

- 1. The BonusLink x airasia rewards campaign with extra 25% bonus points ("Conversion Programme") is jointly organised by BonusKad Loyalty Sdn Bhd ("BonusLink") and BIGLIFE Sdn. Bhd. ("BL") (jointly referred to as the "Organisers").
- 2. By participating in this Conversion Programme, all participants ("you" "your" or "Participants") acknowledge that you have read, understood and agreed to be legally bound by these Terms and Conditions and decisions of the Organisers without limitation or qualification.
- 3. The Conversion Programme will commence from 1 September 2023, 00:00 GMT+8 and end on 30 September 2023, 23:59 GMT+8 ("Redemption Period"). The Organisers reserve the right to amend or extend the duration of the Campaign at any time as it deems fit without prior notice and/or liability to any Participants.
- 4. The Conversion Programme shall be applicable to all BonusLink members with a valid and existing airasia member (having subscribed and registered for membership under the loyalty and rewards program operated by BL under the name "airasia rewards Program") and have a unique registration number known as the "airasia member ID" issued by BL at the point of participation in the Conversion Programme. In the event the Participant is not a registered airasia member during the Redemption Period, the Participant is required to sign-up as an airasia member via the airasia website at <a href="https://www.airasia.com/en/gb">https://www.airasia.com/en/gb</a> or airasia Superapp before participating in the Conversion Programme. Any registration of airasia membership made after the Redemption Period shall not be entitled to the award of any airasia points under this Conversion Programme.
- 5. This Conversion Programme is available on BonusLink's website at https://www.bonuslink.com.my/EN/Products/W/Catalogs/120\_airasia\_Points\_R edemption/Page\_1.aspx, airasia xchange platform which can be found at airasia Superapp's mobile application and airasia xchange website (<a href="https://xchange.airasiabig.com/home">https://xchange.airasiabig.com/home</a>) ("Dedicated Platforms").
- 6. The rate of points conversion during the Redemption Period ("Redemption Conversion Rate") is 25% bonus points ("Bonus Points")\* in addition to the regular points earned pursuant to the standard conversion rate as tabulated in the table below:-

Points		Regular Conversion Rate	Redemption Conversion Rate
BonusLink Points	to	airasia points	airasia points
1,500		950	1,188



airasia points	to	BonusLink Points	BonusLink Points
1,500		950	1,188

\*Bonus Points in this Conversion Programme shall refer to the 'Bonus BonusLink Points' and 'Bonus airasia points'.

- 7. The Organisers reserve the right to amend the Redemption Conversion Rate at any time in its sole and absolute discretion without giving any prior notice to you.
- 8. Participants are required to have a minimum of 1,500 BonusLink Points or airasia points in their respective accounts as per the latest denomination published in the Dedicated Platforms in order to participate in the Conversion Programme.
- 9. The conversion of BonusLink Points to airasia points and vice versa performed on the airasia xchange platform will take up to twenty-four (24) hours for the conversion to be completed. Any conversion performed via the BonusLink website will take up to two (2) working days to be converted into airasia points. However, should a system failure or technical glitch occur, it may take up to seven (7) working days for the conversion to be processed.
- 10.Once the conversion is successful, the relevant BonusLink Points or airasia points will be deducted from your BonusLink or airasia member account and are non-returnable and non-refundable under any circumstances.
- 11. You are responsible for all information that you submit, transmit or otherwise make available during your participation in this Conversion Programme. The Organisers shall not be held responsible for any delays caused by inaccurate submissions of the details by you.
- 12. Bonus Bonus Link Points earned through this Conversion Programme will be credited instantly to Participants' account. Bonus airasia points earned through this Conversion Programme will be credited into the Participants' respective airasia member account within forty-five (45) working days (or any other period as BL deems appropriate) after the Redemption Period, subject to BL receiving all information as deemed necessary.
- 13. Any airasia points earned through this Conversion Programme are only valid for a period of twenty-four (24) months, from the date such airasia points are credited into the Participant's airasia member account. Any airasia points not utilised within its validity period will lapse without notice or liability.
- 14. Bonus BonusLink Points earned through this Conversion Programme shall be valid for three (3) years, while the standard validity period of BonusLink Points is (3) years.



- 16. The Organisers, to the fullest extent permitted by law, exclude all warranties, rights and remedies (including warranties implied by statute or otherwise) that you would otherwise be entitled to by law.
- 17. You are responsible for and shall comply with all these Terms and Conditions and you shall not, as part of your participation in this Conversion Programme, breach any of these terms.
- 18. You shall comply with all applicable laws when participating in this Conversion Programme.
- 19. The Organisers reserve the sole and absolute right to withdraw, amend, add to and/or alter any part of these Terms and Conditions at any time, and in such manner as the Organisers deem appropriate without giving any prior notice to you. You shall be deemed to have accepted the amendments and be bound by the latest Terms and Conditions if you continue to participate in this Conversion Programme.
- 20. The Organisers shall not be liable for non-performance, error, interruption or delay in the performance of its obligations under these Terms and Conditions (or any part thereof) or for any inaccuracy, unreliability or unsuitability of this Conversion Programme.
- 21. The Organisers' decisions on any matter related to this Conversion Programme shall be final and conclusive. The Organiser shall not be liable for any claims by you or any third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-party, consequential or other damages resulting from or in connection with this Conversion Programme.
- 22. These Terms and Conditions are governed by and construed under the laws of Malaysia.