

TERMS & CONDITIONS

1. Only applicable to any Normal Selling Price Vern's shoes, not applicable to promotional items/deals.
2. Only applicable to Vern's shoes collection.
3. List of participating Vern's outlets can be found here: <https://bit.ly/3HGHya3> (all outlets except Tanah Merah and Gua Musang)
4. Stylo Mylo e-voucher has a validity of one (1) month from the month it is issued. For example:
 - E-voucher that is issued on the 12th July will expire by 31st August 2022.
 - E-voucher that is issued on the 2nd August will expire by 30th September 2022.
5. It is the responsibility of the customer to utilize the e-voucher before it expires.
6. The first e-voucher will be sent to your registered email within 4 business days. The e-voucher for subsequent months will be sent to your registered email on the first day of the following month.
For example:
 - Customer purchased Package B (3 months) on 15 July. We will email them the 1st e-voucher latest by 19 July, and it will expire on 31st August.
 - For the 2nd e-voucher, we will email them on 1st August, and it will expire 30th September.
 - For the 3rd e-voucher, we will email them on 1st September, and it will expire 31st October.
7. Customers can only redeem one (1) pair of shoes per e-voucher.
8. No combination of e-vouchers allowed. Customers can only redeem one (1) e-voucher a month.
9. No refund will be given on the amount difference, if customers have selected a pair of shoes with a lesser value than RM50.
10. The e-voucher is not transferable to any 3rd party. Customers will be required to show the original e-voucher email from evoucher@dreamshop.com.my. We do not accept forwarded emails, screenshots of the email, nor printed versions of the email.
11. The e-voucher is non-refundable, non-cancellable and not exchangeable for cash.
12. Any request for expired e- vouchers to be extended will not be entertained.
13. Any request to resend lost e-vouchers will not be entertained. It is up to the customer's own responsibility for the safekeeping of their own e-voucher.
14. Vern's has no obligation to replace or refund value of lost, stolen, or damaged vouchers.
15. Any request to resend the e-vouchers due to the reason of "did not received", will be resend within 7 working days upon investigation that the e-vouchers has yet to be utilized. For such scenarios, we will only resend 1 time and we will resend the same e-voucher code.
16. 8X BonusLink Points will be rewarded for every Verns' package purchase at Dreamshop only.
17. 1X BonusLink Point will be automatically issue after the successful payment meanwhile the balance of 7X BonusLink Point will be rewarded within 2 weeks' time.
18. Terms and conditions are subject to change without prior notice.
19. Feel free to contact us should you require further assistance.

Tel: +60 3 – 7832 6103 (Mon – Fri, 9am to 6pm)

Email us: enquiries@dcr.com.my

HOW TO REDEEM

Step 1:

Visit any participating Vern's outlet. You may refer to the list of participating outlets here: <https://bit.ly/3HGHva3> (all outlets except Gua Musang and Tanah Merah).

Step 2:

Show Vern's staff the e-voucher from your email. The email must be originally from evoucher@dreamshop.com.my. Customers will be required to show the original e-voucher email from evoucher@dreamshop.com.my. We do not accept forwarded emails, screenshots of the email, nor printed versions of the email.

Step 3:

Select your preferred pair of shoes. No further payment required. No exchange is allowed once shoes have been redeemed.

Step 4:

Fill in a simple form at cashier, as acknowledgement of the redemption of your shoes.

