

## Frequently Asked Questions (FAQ)


### BLINK with Visa Campaign

#### 1. How long will this Campaign run?

This Campaign will run from 15 April to 30 June 2022.

#### 2. How do I participate in this Campaign?

In order to be eligible to participate in this Campaign, Members are required to complete the steps below:

- Members must download the BonusLink Mobile App ("**BLINK** App") from Google Play Store, Apple App Store or Huawei App Gallery on their Android, iOS or Huawei device(s) respectively;
- Members are required to complete the setup of One Time Password (OTP);
- Existing BonusLink Members are required to pair their physical BonusLink Card Number to the **BLINK** App; and
- New applicants who have successfully registered to be BonusLink Members via **BLINK** App will be given Virtual BonusLink Card Number.
- New BonusLink Member has an option to request for a physical card with the following steps:
  - 1) Click 'BonusLink Card';
  - 2) Click at the "  " icon;
  - 3) Click "Request Physical Card"; and
  - 4) The physical card will be delivered to your registered address in two (2) – three (3) weeks.

#### 3. What must I do to be rewarded?

To be eligible to participate in this Campaign, Members are required to fulfil any of the following to receive the reward(s) during this Campaign Period:

- **Link a Visa Debit or Credit Card.**

Each Member is required to link his/her Visa Debit or Credit Card to the **BLINK** App to earn one (1) entry.

**Note:** Only applicable to the first successful linked Debit or Credit Cards. To be eligible, payment card must remain linked throughout the Campaign Period. Limited to first one thousand and five hundred (1,500) Members only.

- **Purchase or partial redeem Voucher(s) using Visa Debit or Credit Card.**

Each Member must purchase or partial redeem Voucher(s) using Visa Debit or Credit Card to earn one (1) entry and two hundred (200) BonusLink Points. Limited to first ten thousand (10,000) Members only.

**Note:** No minimum spend is required for each transaction. Each Member is entitled to a maximum of twenty (20) entries.

- **Make payments to Merchants via *BLINKIT* (in *BLINK* App) using Visa Debit or Credit Card.**

Each Member must make payment to Merchant(s) via ***BLINKIT*** (in ***BLINK*** App) using Visa Debit or Credit Card to earn one (1) entry and five hundred (500) BonusLink Points. Limited to first five thousand (5,000) Members only.

**Note:** No minimum spend is required for each transaction. Each Member is entitled to a maximum of twenty (20) entries.

- **Minimum cumulative spend of RM100**

Each Member is required to make a minimum cumulative spend of RM100 by making payments to Merchant(s) via ***BLINKIT*** (in ***BLINK*** App), purchase or partial redeem Voucher(s) using Visa Debit or Credit Card to earn one thousand (1,000) BonusLink Points. Limited to first two thousand (2,000) Members only.

- **Apply for an AmBank BonusLink Visa Card**

Each Member is entitled to ten entries (10) upon approved applications of AmBank BonusLink Visa Card.

- **Earn double entries using an AmBank BonusLink Visa Card**

Each Member is entitled for double entries once the Campaign Task of “Link a Visa Credit Card in ***BLINK*** App, make payments to Merchants via ***BLINKIT***, purchase or partial redeem Voucher(s) using Credit Card” has been fulfilled using an AmBank BonusLink Visa Card.

- **Get 10X BonusLink Points with AmBank Visa Debit or Credit Card**

Enjoy additional 10X BonusLink Points for payment made with AmBank Visa Debit or Credit Card in ***BLINK*** App. Maximum of one thousand (1,000) BonusLink Points per card holder. Limited to first five thousand (5,000) card holders only.

**4. How many rewards are there for grab in this Campaign?**

The eligible Members who have completed the Campaign Tasks will be rewarded as follow:

<b>Task</b>	<b>Entry/Points Reward</b>	<b>Limited to first following numbers of Members</b>
<b>Link Visa Debit or Credit Card</b>		
Link a Visa Debit or Credit Card on <b><i>BLINK</i></b> App.	1 entry, 300 BonusLink Points	1,500

<b>Purchase Voucher (via Visa Debit or Credit Card, with no minimum spend)</b>		
Purchase or partial redeem Voucher(s) using Visa Debit or Credit Card.	1 entry, 200 BonusLink Points	10,000
<b>BLINKIT with Visa Debit or Credit Card</b>		
Pay with <b>BLINKIT</b> (via Visa Debit or Credit Card, with no minimum spend)	1 entry, 500 BonusLink Points	5,000
<b>Cumulative Spend of RM100</b>		
Make a minimum cumulative spend of RM100 by making payments to Merchant(s) via BLINKIT (in <b>BLINK</b> App) or purchase or partial redeem Voucher(s) using Visa Debit or Credit Card.	1,000 BonusLink Points	2,000
<b>Apply for an AmBank BonusLink Visa Card</b>		
Approved applications of AmBank BonusLink Visa Card.	10 entries	Unlimited
<b>Use an AmBank BonusLink Visa Card</b>		
Use an AmBank BonusLink Visa Card for the Campaign Task of "Link a Credit Card in <b>BLINK</b> App & pay with BLINKIT (via Visa Credit Card, with no minimum spend)".	2x Entries	Unlimited
<b>Get 10X BonusLink Points</b>		
Pay with an AmBank Visa Debit or Credit Card in <b>BLINK</b> App (max 1000 BonusLink Points per card holder).	1,000 BonusLink Points	5,000

The rewards (BonusLink Points) are subject to first-come, first-served basis. The BonusLink Points will be credited within three (3) – four (4) weeks after the Campaign Tasks have been completed.

**5. What if I have cancelled my BonusLink Membership during the Campaign period?**

At the point of rewards fulfilment process, all eligible Members must not cancel or terminate their BonusLink Membership, otherwise the eligible Members will be disqualified. BonusLink also reserves the right to disqualify any eligible Members that it knows is, or has reasonable grounds to believe is, ineligible for this Campaign as a result of this rule.

**6. Do I have to complete the Tasks in any particular sequence?**

No. Task may be completed in any order sequence.

**7. I have opted not to receive communication from EDM / SMS / BLINK App notifications from BonusLink. Can I still participate in this Campaign and receive such notifications?**

No, you will need to update your Setting at **BLINK** App to agree to receive communication from BonusLink. To do this, please follow the below steps:

1. Log in to your **BLINK** App;
2. Click at 'Account'; and
3. Select 'Settings', then click (tick) to Marketing Information to give consent to agree to receive communication from BonusLink.

**8. How do I win the prizes in this Campaign?**

By earning entries for the completed tasks in this Campaign, Members will stand a chance to win the following prizes:

No	Prize	No of Winners
1	Grand prize – Samsung Z Flip 3 128GB	9
2	Special Prize- Parkson RM50 Vouchers	350
3	20,000 BonusLink Points for Ambank BonusLink Visa Card Holder	100
4	Winner for Successful Applications of AmBank BonusLink Visa Card – Samsung Z Flip 3 128GB	3

5	Winner for Successful Applications of AmBank BonusLink Visa Card – Parkson RM50 Vouchers	50
<b>Total</b>		<b>512</b>

**9. How are Winners selected?**

Winners will be selected via a computerized selection system. BonusLink’s decision on all matters relating to this Campaign (including the selection of Winners) shall be final and binding. No enquiries on Winners’ selection will be entertained.

**11. Will Winners be notified by BonusLink?**

Winners for prize no. one (1) to five (5) will be contacted by BonusLink. BonusLink will contact the shortlisted Winners who are the registered owners of the BonusLink Cards for verification. The shortlisted Winners will be required to answer BonusLink related questions correctly before they are eligible to receive the prize (“Winners” and each a “Winner”). If any answer to any question is incorrect, he or she will be disqualified from the Campaign and another Winner will be selected.

A shortlisted Winner will be contacted by BonusLink via a phone call (“Phone Call”). For example:

Should the first attempt to contact a shortlisted Winner via Phone Call fail, i.e. no answer, telephone number not in service, no connection etc, BonusLink will attempt to contact the shortlisted Winner again at least two (2) more times on the same or next day from when the first call attempt was made. Where such further attempts to contact the shortlisted Winner are unsuccessful, BonusLink reserves the right to select another shortlisted Winner through a Phone Call, in place of the original shortlisted Winner who could not be contacted and the same process will be repeated until a new shortlisted Winner is determined.

**12. How many prizes can a Member win?**

Members will only be entitled to win one (1) prize throughout the Campaign Period.

**13. How will the prizes be delivered to Members?**

Prizes no. one (1) and four (4) will be delivered to Members’ delivery address and prize no. two (2), three (3) and five (5) will be credited to Members’ BonusLink account within six (6) to eight (8) weeks after Campaign Period.

**14. How are Winners selected as successful applicants of AmBank BonusLink Visa Card – Samsung Z Flip 3 128GB?**

Winners are selected from eligible Members as successful applicants, determined by the date and time of the online application via <https://www.bonuslink.com.my/EN/LeadsForm.aspx?page=form> with approved application of AmBank BonusLink Visa Card.