Frequently Asked Questions (FAQ)

Be A BonusLink Millionaire Campaign

1. How long will this Campaign run?

This Campaign will run from 1 January to 31 March 2022.

2. How do I participate in this Campaign?

In order to be eligible to participate in this Campaign, Members are required to complete the steps below:

- Members must download the BonusLink Mobile App ("BLINK App") from Google Play Store, Apple App Store or Huawei App Gallery on their Android, iOS or Huawei device(s) respectively;
- Members are required to complete the setup of One Time Password (OTP);
- Existing BonusLink Members are required to pair their physical BonusLink Card
 Number to the **BLINK** App; and
- New applicants who have successfully registered to be BonusLink Members via
 BLINK App will be given Virtual BonusLink Card Number.
- New BonusLink Member has an option to request for a physical card with the following steps:
 - 1) Click 'BonusLink Card';
 - 2) Click at the " icon;
 - 3) Click "Request Physical Card"; and
 - 4) The physical card will be delivered to your registered address in two (2) three (3) weeks.

3. What must I do to be rewarded?

To be eligible to participate in this Campaign, Members are required to fulfil any of the following to receive the reward(s) during this Campaign Period:

• <u>Link a Visa Debit or Credit Card.</u>

Members are required to link their Visa Debit or Credit Card to the **BLINK** App to earn two (2) entries.

Note: Only applicable to the first successful linked Debit or Credit Cards. To be eligible, payment card must remain linked throughout the Campaign Period. Members who have linked their Visa Debit or Credit Card prior to Campaign Period automatically earned two (2) entries.

BLINKIT (in BLINK App), purchase or partial redeem Voucher(s) using Visa
Debit or Credit Card.

Member(s) must make payment to Merchants via **BLINK**IT (in **BLINK** App), purchase or partial redeem Voucher(s) using Visa Debit or Credit Card as below:

- Perform first (1st) transaction and earn one (1) entry.
- Perform second (2nd) transaction and earn one (1) entry.
- Perform third (3rd) transaction and earn three (3) entries.
- Perform fourth (4th) transaction and earn three (3) entries.

Note: No minimum spend is required for each transaction. Each Member is entitled to a maximum of twenty (20) entries.

Complete 4 transactions.

Complete payment to Merchants via **BLINKIT** (in **BLINK** App), purchase or partial redeem Voucher(s) using Visa Debit or Credit Card and get one thousand (1,000) BonusLink Points. Limited to first (1st) fifteen thousand (15,000) Members only.

• Earn double entries using an AmBank BonusLink Visa Card

Members are entitled for double entries once the Campaign Task of "Link a Visa Debit or Credit Card in *BLINK* App, purchase or partial redeem voucher(s) via BLINKIT using Visa Debit or Credit Card" has been fulfilled using an AmBank BonusLink Visa Card.

• Get 10X BonusLink Points with AmBank BonusLink Visa Card

Enjoy additional 10X BonusLink Points for payment made with AmBank BonusLink Visa Card in **BLINK** App. Maximum of one thousand (1,000) BonusLink Points per card holder. Limited to first (1st) five thousand (5,000) card holders only.

• Successful Applicants of AmBank BonusLink Visa Card

Members are entitled up to twenty-three thousand (23,000) BonusLink Points with:

- Two thousand five hundred (2,500) BonusLink Points for approved applications with activation of AmBank BonusLink Visa Card.
- Twenty thousand five hundred (20,500) BonusLink Points with minimum spend of RM1,000 within sixty (60) days of the card activation.
- Click <u>here</u> for full terms & conditions for application of AmBank BonusLink Visa Card

For further information on AmBank BonusLink Visa Card, click here.

4. How many rewards are there for grab in this Campaign?

The eligible Members who have completed the Campaign Tasks will be rewarded as follow:

Task	Entry/Points Reward	Limited to first following numbers of Members
Link Visa Debit or Credit Card		
Link a Visa Debit or Credit Card on <i>BLINK</i> App.	2 entries	Unlimited
Pay with BLINKIT (via Visa Debit or Credit Card, with no minimum spend)		
1 st transaction	l entry	Unlimited
2 nd transaction	1 entry	Unlimited
3 rd transaction	3 entries	Unlimited
4 th transaction	3 entries	Unlimited
Complete 4 transactions		
Pay with BLINKIT (via Visa Debit or Credit Card, with no minimum spend)	1000 BonusLink Points	15,000
Use an AmBank BonusLink Visa Card		
Use an AmBank BonusLink Visa Card for the Campaign Task of "Link a Visa Debit or Credit Card in <i>BLINK</i> App & pay with BLINKIT (via Visa Debit or Credit Card, with no minimum spend)"	2x Entries	Unlimited
Get 10X BonusLink Points		
Pay with AmBank BonusLink Visa Card in BLINK App (max 1000 BonusLink Points per	1000 BonusLink Points	5,000

card holder)		
Get 23,000 BonusLink Points		
Successful applicants with activation of AmBank BonusLink Visa Card	2,500 BonusLink Points	Unlimited
Successful applicants of AmBank BonusLink Visa Card with minimum spend of RM1000 within 60 days from card activation	20,500 BonusLink Points	Unlimited

The rewards (BonusLink Points) are subject to first-come, first-served basis. The BonusLink Points will be credited within three (3) – four (4) weeks after the Campaign Tasks have been completed.

5. What if I have cancelled my BonusLink Membership during the Campaign period?

At the point of rewards fulfilment process, all eligible Members must not cancel or terminate their BonusLink Membership, otherwise the eligible Members will be disqualified. BonusLink also reserves the right to disqualify any eligible Members that it knows is, or has reasonable grounds to believe is, ineligible for this Campaign as a result of this rule.

6. Do I have to complete the Tasks in any particular sequence?

No. Task may be completed in any order sequence.

7. I have opted not to receive communication from EDM / SMS / BLINK App notifications from BonusLink. Can I still participate in this Campaign and receive such notifications?

No, you will need to update your Setting at **BLINK** App to agree to receive communication from BonusLink. To do this, please follow the below steps:

- 1. Log in to your **BLINK** App;
- 2. Click at 'Account'; and
- 3. Select 'Settings', then click (tick) to Marketing Information to give consent to agree to receive communication from BonusLink.

8. How do I win the prizes in this Campaign?

By earning entries for the completed tasks (limited to 10 entries per Member) in this Campaign, Members will stand a chance to win the following prizes:

No	Prize	No of Winners
1	Grand prize - 1 million BonusLink Points	5
2	1st Prize- iPhone 13 128gb	9
3	2nd Prize - Travel Voucher worth RM1000	20
4	Consolation Prize - 10,000 BonusLink Points	300
5	Winner for Successful Applicants of AmBank BonusLink Visa Card - iPhone 13 128gb	3
	Total	337

9. How are Winners selected?

Winners will be selected via a computerized selection system. BonusLink's decision on all matters relating to this Campaign (including the selection of Winners) shall be final and binding. No enquiries on Winners' selection will be entertained.

11. Will Winners be notified by BonusLink?

Winners for prize no. one (1) to three (3) and five (5) will be contacted by BonusLink. BonusLink will contact the shortlisted Winners who are the registered owners of the BonusLink Cards for verification. The shortlisted Winners will be required to answer BonusLink related questions correctly before they are eligible to receive the prize ("Winners" and each a "Winner"). If any answer to any question is incorrect, he or she will be disqualified from the Campaign and another Winner will be selected.

A shortlisted Winner will be contacted by BonusLink via a phone call ("Phone Call"). For example:

Should the first attempt to contact a shortlisted Winner via Phone Call fail, i.e. no answer, telephone number not in service, no connection etc, BonusLink will attempt to contact the shortlisted Winner again at least two (2) more times on the same or next day from when the first call attempt was made. Where such further attempts to contact the shortlisted Winner are unsuccessful, BonusLink reserves the right to select another shortlisted Winner through a

Phone Call, in place of the original shortlisted Winner who could not be contacted and the same process will be repeated until a new shortlisted Winner is determined.

12. How many prizes can a Member win?

Members will only be entitled to win one (1) prize throughout the Campaign Period.

13. How will the prizes be delivered to Members?

Prizes no. two (2), three (3) and five (5) will be delivered to Members' delivery address and prize no. one (1) and four (4) will be credited to Members' BonusLink account within six (6) to eight (8) weeks after Campaign Period.

14. How are Winners selected as successful applicants of AmBank BonusLink Visa Card - iPhone 13 128gb?

Winners are selected from eligible Members as successful applicants, determined by the date and time of the online application via

https://www.bonuslink.com.my/EN/LeadsForm.aspx?page=form with approved application and activation of AmBank BonusLink Visa Card.