

**1. How do I enjoy this offer? What products at Shell are eligible for the standard BonusLink Points?**

Swipe your BonusLink Card or scan your BonusLink Virtual Card and collect total of 200 standard BonusLink Points. Purchase of any amount of Shell FuelSave 95, Shell V-Power 97, Shell V-Power Racing, Shell FuelSave Diesel Euro 2, Shell FuelSave Diesel Euro 5, Shell SELECT, or Shell FuelSave Helix or Shell Advace (“Qualifying Purchase”) to be awarded with one (1) RM5 Shell voucher. This offer is applicable at all Shell retail stations across Malaysia.

**2. What is the difference between Standard Points and Bonus Points?**

Standard Points are awarded for all fuels and stores purchased (1 Litre = 1 Point or RM1 = 1 Point) and Shell V-Power Racing (1 Litre = 1.25 Points). Bonus Points are awarded to BonusLink members who earn from other promotions at Shell in a given Qualifying Period.

**3. What are the Qualifying Period?**

To be qualified for RM5 Shell voucher, you must accumulate 200 standard BonusLink Points of Qualifying Purchases within a given date range, as follows:

- a) 1 November 2021 – 30 November 2021
  - b) 1 December 2021 – 31 December 2021
- (collectively, referred to as “Qualifying Period”)

**4. How can I check my progress, and total no. of points earned through this Programme?**

You can check your total points and tier progress through the BonusLink App, or on the BonusLink website ([www.bonuslink.com.my/EN/CheckPoints.aspx](http://www.bonuslink.com.my/EN/CheckPoints.aspx))

**5. Is there a cap in the no. of standard BonusLink Points I can earn?**

No, there is no cap of standard BonusLink Points per member can earn per Qualifying Period and Qualifying Purchase. You can continue to earn BonusLink Standard Points for every litre of Shell fuels purchased in accordance with the BonusLink Points structure as detailed on [www.shell.com.my/BonusLink](http://www.shell.com.my/BonusLink)

**6. How can I receive my RM5 Shell voucher?**

RM5 Shell voucher will be sent to your BLINK App under “My Wallet” or the email address when you successfully accumulated a total of 200 standard BonusLink Points

within the Qualifying Period. Voucher will only be sent to your valid email address which you registered with BonusLink.

**7. What if I do not have a BLINK App or an email address registered with BonusLink?**

You will receive a SMS from BonusLink to update your member profile, or log on to BonusLink website to update

(<https://www.bonuslink.com.my/EN/MemberLogin.aspx>)

**8. How soon will I receive the RM5 Shell voucher?**

The RM5 Shell voucher will credited within three (3) working days to you BLINK App or the email address you registered with BonusLink.

**9. How many RM5 voucher(s) I can earn within a Qualifying Period?**

You are entitled to earn up to one (1) RM5 Shell voucher in each Qualifying Period.

**10. Is there a cap in the no. of vouchers for each Qualifying Period?**

There are one hundred and fifty thousand (150,000) units of RM5 Shell vouchers to be given out in each Qualifying Period.

**11. Does BonusLink Bonus Points will be accounted as part of the qualifying criteria?**

No. Only standard BonusLink Points will be accounted as part of the qualifying criteria that entitles you to earn one (1) RM5 Shell voucher. However, any extra BonusLink Points will be accounted into your total balance points with BonusLink.

**12. I forgot to bring / swipe my BonusLink Card, but I spent RM50 at Shell. Am I still eligible for the BonusLink Points?**

No. Members must swipe their BonusLink Card or scan their BonusLink Virtual Card via the BonusLink App to be eligible for BonusLink Points collection.

**13. Can I purchase Select shop items / combine receipts to meet the prerequisite of the program?**

Yes. To qualify, you must spend on any Qualifying Purchase within the Qualifying Period except Epay Servives, Touch & Go, Colocators and Tobacco at Shell Stations.

**14. I have just paid for my Shell Fuels using my BonusLink Points, am I still eligible for Programme?**

Yes, all Qualifying Purchases paid via the redemption of BonusLink Points will be counted as part of the progression of the campaign.

**15. Are non-Malaysians eligible to participate in this Programme?**

The Programme is open to Bonuslink members who are residing in Malaysia and above eighteen (18) years of age only.

**16. What if I'm not a BonusLink Member?**

You can sign up for a FREE BonusLink Card on the BonusLink website (<https://www.bonuslink.com.my/EN/AboutUsFreeMembership.aspx>), BonusLink Mobile App (BLINK) to receive two (2) RM2 Shell voucher for first time successful downloads and registered or enquire at any of the participating Shell retail stations.