

Frequently Asked Questions (FAQ)

Community Food Box Donation at Shell

1. When is the campaign duration?

This Campaign will start on 14 July 2021 and will be ongoing till further notice.

2. What is this Campaign about?

This campaign is an initiative to help us support those in need during these trying times with basic food and essential supplies. Donations received will be used to purchase basic necessities and it will be placed at selected participating Shell Station. Anyone who is in need of these supplies may visit participating Shell Stations and collect these items at the Community Food Box located in front of the entrance.

3. How can I support this campaign?

You can support by donating a minimum of 1,000 BonusLink Points or RM10 towards "Community Food Box Donation at Shell". If you wish to donate more, please change it to the desired quantity. Donations can be made via **BLINK** app or www.bonuslink.com.my

4. Will there be a tax claimable receipt for the donations made?

No, there will not be a tax claimable receipt issued for donations made.

5. Is the Community Food Box available at all Shell Stations?

No, the Community Food Box is only available at selected participating Shell Stations. Click [here](#) for the full list of participating Shell Stations.

6. Can I cancel the Community Food Box Donation made?

Sorry, once the redemption has been made, no cancellation is allowed.

7. I need help and am out of food supply, can you help?

Please visit the selected participating Shell Station closest to you. A range of basic necessities are placed at the Community Food Box in front of the entrance. Please take the items which are available according to your needs without any charge.

8. Is there a limit to the items I can take from the Community Food Box at Shell?

Each person is allowed to take 3 (three) items per household from the Community Food Box.

9. What time can I collect these items from the Community Food Box?

Due to current restricted control, Shell Station operating hours might differ from time to time. Kindly refer to the allowed operating hours announced by the Government.