Terms and Conditions of "BONUS888" Campaign

1. The following Terms & Conditions shall apply to "BONUS888" (hereinafter referred to as "the Campaign") which is run by Rakuten Trade Sdn. Bhd. ("Rakuten Trade") and BonusKad Loyalty Sdn Bhd ("BonusLink"). This Campaign shall be effective from 5 – 31 July 2021 ("Campaign Period').

Eliaibility

- 2. By participating in this Campaign, you hereby agree to be bound by the following Terms and Conditions.
- 3. The Program terms and conditions ("Terms and Conditions") shall apply to all existing and new customers of Rakuten Trade who have activated a Rakuten Trade account ("Eligible Participants"). A Rakuten Trade account is activated upon the issuance of a Central Depository System (CDS) number.
- 4. Existing Rakuten Trade customers with single accounts who activate a 2nd Rakuten Trade account during the Campaign Period ("Existing Holders") are eligible to participate in this Campaign.
- 5. Rakuten Trade customers who have terminated an existing Rakuten Trade account and thereafter activated a new Rakuten Trade account during the Campaign Period shall NOT be eligible to participate in this Campaign.
- 6. Rakuten Trade employees are not eligible to participate in this Campaign.
- 7. Any individual who is below the age of eighteen (18) years as of the activation date with Rakuten Trade shall NOT be eligible to participate in this Campaign.

Campaign Mechanism

8. All Eligible Participants will be automatically enrolled in the Campaign.

A. New Customer Account Opening

- 9. Subject to these Terms and Conditions, Eligible Participants who open, and successfully activate a Rakuten Trade account during the Campaign Period via unique link
 - (https://www.rakutentrade.my/device/accountopening?mode=web&source=bonuslink) and those choose the answer "Loyalty Partner"; "BonusLink" for the question "How did you hear about us?" and the BonusLink Card Number must be filled up (manually) during the Rakuten Trade account registration shall be rewarded with a one-time 888 BonusLink Points per activated account.
- 10. In the event the Eligible Participants have yet to register as BonusLink Members, they are required to do so to receive BonusLink Points reward pursuant to this Campaign.
- 11. The maximum number of rewards Eligible Participants are entitled to earn for this Campaign is 2664 BonusLink Points (888 BonusLink Points per activated account)
- 12. Eligible Participants must activate their Rakuten Trade account latest by 31st July 2021, 4:30pm to qualify for the BonusLink Points. All **BonusLink Points will be credited** to the Eligible Participants' BonusLink members' accounts within thirty (30) days after the end of the Campaign Period or any further date as determined by Bonuslink.

B. Existing Client Account Opening

- 13. Existing Holders who open and activate a 2nd Rakuten Trade account pursuant to this Campaign Period through the login dashboard shall choose the answer "Loyalty Partner"; "BonusLink" for the question "What inspired you to open another account with us?".
- 14. 888 BonusLink Points shall not be awarded if the Existing Holders fails to answer the question "What inspired you to open another account with us?" with the answer "Loyalty Partner" and "BonusLink".
- 15. Existing Holders must activate their Rakuten Trade account by 31 July 2021, 4:30PM to quality for the 888 BonusLink Points. All **BonusLink Points will be credited** to the Eligible Participants' BonusLink Members' Accounts within thirty (30) days after the end of the Campaign Period or any further date as determined by Bonuslink.

C. Conversion Campaign

- 16. Eligible Participants must convert 500 Rakuten Trade Points to BonusLink Points (in a single transaction) to be rewarded with additional 500 BonusLink Points. This additional bonus will be a one-time-off reward only.
- 17. Each Eligible Participant can convert one time only during Campaign Period.
- 18. Eligible Participant must convert their Rakuten Trade Points by 31 July 2021, 4:30PM to qualify for additional bonus of 500 BonusLink Points.
- 19. Conversion amount of 1 Rakuten Trade Point is equal to 1 BonusLink Point.
- 20. Additional bonus of 500 BonusLink Points shall be rewarded to Eligible Participant's BonusLink account within thirty (30) days after the end of the Campaign Period or any further date as determined by BonusLink.

General

- 21. This Campaign cannot be combined with another Rakuten Trade account opening related campaign or Promotion Code during the Campaign Period. In the event that the unique URL for this Campaign is not used, the Eligible Participant shall not be entitled to the Campaign reward.
- 22. Participation in this Campaign shall be deemed to have been consented by the Eligible Participants for Rakuten Trade and BonusLink to collect, process and use the Eligible Participants' personal data (including but not limited to the name, NRIC, passport number) for the purpose of this Campaign in accordance with Rakuten Trade and BonusLink's respective Personal Data Protection Notice (which is available at https://www.rakutentrade.my/files/pdpa notices.pdf), owing to the Eligible Participants. Eligible Participants who do not consent to the use of their Personal Data shall not be eligible for the Campaign and must immediately notify Rakuten Trade.
- 23. BonusLink further reserves their right to use any personal data, images or videos of Eligible Participants in any manner and/or for any purpose related to this Campaign in accordance with its privacy policy and the participants are deemed to consent to such use with no monetary payment.
- 24. By participating in the Campaign, Eligible Participants are deemed to have agreed to be bound by these Terms & Conditions. Rakuten Trade and BonusLink's decisions on

- all matters relating to the Campaign are final, binding and conclusive. No correspondences, queries, appeals or protests will be entertained.
- 25. Rakuten Trade and BonusLink reserve the right to cancel, terminate, suspend the Campaign with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Rakuten Trade and BonusLink shall not entitle any of the participants to any claim or compensation against Rakuten Trade and BonusLink for any losses or damages suffered or incurred by the participants as a direct or indirect result of the act of cancellation, termination or suspension.
- 26. Rakuten Trade and BonusLink reserve the right at its absolute discretion to amend, delete or add to any of these Terms and Conditions at any time with or without prior notice. Any variation, additions, deletions or amendments to the Terms and Conditions herein shall be binding on the participants and be deemed to be brought to the attention of the participants through any notice displayed at Rakuten Trade and BonusLink's websites.
- 27. Rakuten Trade and BonusLink shall not be held liable and/or responsible for any loss, damage or any other form of liability (including indirect, consequential or economic losses, loss of profits, and loss of opportunity) in whatsoever nature and howsoever arising or suffered by any Eligible Participants directly or indirectly from the Campaign.
- 28. Rakuten Trade and BonusLink shall not be held liable for any default of its obligation under the Campaign due to any force majeure event which include but is not limited to an act of God, war, riot, lockout, industrial action, fire, flood, drought, store or any event beyond the reasonable control of Rakuten Trade and BonusLink.
- 29. This Campaign shall be governed by and construed in accordance with the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.