

BonusLink related FAQs for KK Super Mart, PrestoMall, Speedwork Autocare & Meat Cartel – BonusLink Launch Campaign 2021

Q1: What is the promotion period for this Campaign?

A1: This Campaign is valid from 1 March 2021 until 30 April 2021 for Speedwork Autocare, PrestoMall and Meat Cartel BBQ. As for KK Super Mart, the start date will be from 16 March 2021.

Q2: What do I need to do to get the 1,000 BonusLink Points during the Campaign period?

A2: You just need to be the 1st 1,000th Members every week to make a purchase at the participating Partners to be rewarded with 1,000 BonusLink Points. Only Members who have made successful transaction for the first time during the Campaign Period at each participating Partner are eligible.

Q3: Will I still get my standard BonusLink Points from the purchases?

A3 : Yes, all standard BonusLink Points structure will still be issued for the purchase amount, depending on the Points structure of each participating Partners.

Q4: Can I get the 1,000 BonusLink Points for every purchases from the same Partner during the Campaign period?

A4: No, the 1,000 BonusLink Points is only applicable once for each BonusLink Member from each participating Partner for their purchases during the Campaign Period.

Q5: Can I get the 1,000 BonusLink Points for my purchase from different participating BonusLink Partners during the Campaign Period?

A5: Yes, the first 1,000 BonusLink Members every week will receive 1,000 BonusLink Points from different participating BonusLink partners but limited to only one time (1) per Partner during the Campaign Period.

Q6: Is there any minimum spending to qualify for the 1,000 BonusLink Points?

A6: Yes, BonusLink Members must spend to collect a minimum of 1 BonusLink Point to qualify. The Points structures for each participating Partner are as below:

Partners	Standard Points Structure
KK Super Mart	Every RMI = 1 BonusLink Point
PrestoMall	Every RM2 = 1 BonusLink Point
Speedwork Autocare	Every RMI = 1 BonusLink Point
Meat Cartel	Every RMI = 1 BonusLink Point

Q7: Is there any purchase which is not entitled for the 1000 BonusLink Points?

A7: No, first 1,000th transaction every week is entitled for the 1000 BonusLink Points during the Campaign Period.

Q8: Can I collect BonusLink Points for purchases done before I sign up for BonusLink Membership?

A8: No, in order for you to collect any BonusLink Points, you need to be a Member before you make any transaction. Easiest way is simply download **BLINK** App and register as a Member.

Q9: Will I get the BonusLink Points immediately after completing the transaction?

A9: BonusLink Points will be credited to your BonusLink Account within 2 - 4 weeks after the campaign ends on 30 April 2021.

Q10: It's been more than 4 weeks and the Extra BonusLink Points are not credited into my Account, what should I do?

A10: Please contact our Member Services Centre at 03-7626 1000 or email us at MemberServices@bonuslink.com.my so we can assist you accordingly.

Q11: If I cancel my transactions, will I still get my BonusLink Points?

A11: No, You will not be entitled for BonusLink Points for cancelled transactions.

Q12: What is the validity of the BonusLink Points collected?

A12: BonusLink Points are valid for 3 years from the transaction date. After the 36th month, Points will expire on a monthly, 'first in-first out' basis. Example, Points collected in Jan 2020 will expire in Jan 2023. You are encouraged to redeem within the 3 years to avoid Points expiry.

Q13: Can I pay with my BonusLink Points during payment?

A13: Yes, Members can opt to use BonusLink Points as one of the payment options.

Q14: What are the participating outlets that I can collect the 1000 BonusLink Points?

A14: Please refer to the table below for all the Partner's participating outlets

Participating Partners	Participating Outlets
KK SuperMart	All outlets in Malaysia
PrestoMall	www.prestomall.com
SpeedWork Autocare	All bookings made and paid in BonusLink's BLINK apps
Meat Cartel BBQ Restaurants	All outlets in Malaysia