

Terms & Conditions

- 1. This campaign ("Campaign") is jointly organized by BonusKad Loyalty Sdn. Bhd. ("BLSB") and Grab Maid Tech Sdn Bhd ("GrabMaid") (jointly referred to as "the Organizers").
- 2. By participating in this Campaign, all BonusLink Members ("Members") are deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizers from time to time (as may be applicable) including the decisions of the Organizers in all matters related thereto. Information on how to participate in the Campaign shall form part of the conditions of entry in the Campaign. Registration for and/or participation in the Campaign is deemed acceptance of the conditions of entry. Acceptance of the Terms and Conditions is a condition of entry.
- 3. The Campaign period is from 1 December 2020 to 31 December 2020, both dates inclusive ("Campaign Period")
- 4. During the campaign period, Members will collect Every RM1 = 5 BonusLink Points for every successful transaction with GrabMaid.
- 5. The Standard Points Structure : Every RM1 = 2 BonusLink Points will be effective from 1 January 2021 onwards
- 6. How to participate :
 - i. Members are required to register and book Grabmaid services at <u>https://www.grabmaid</u> or via Grabmaid's app
 - ii. Members must enter their BonusLink Card Number at Profile page (https://grabmaid.my/?page=myprofile) to collect BonusLink Points.
 - iii. Members must make a successful online transaction with GrabMaid via website; <u>https://www.grabmaid.my/</u> or GrabMaid's app to be entitled for BonusLink Points.

- iv. GrabMaid offers cleaning services; House Cleaning, Office Cleaning, Airbnb Cleaning, Spring Cleaning, Move-In Move-Out Cleaning and Post Renovation Cleaning as well as other services.
- v. The BonusLink Points will be credited into Member's BonusLink Account within thirty (30) days from the successful transaction date.
- vi. BonusLink Card number will be printed on the official receipt.
- 7. Any queries relating to the products or services subsequent to the purchase shall be made directly to the respective GrabMaid at <u>admin@grabmaid.my</u> or call +6012-5671318 (English & Mandarin) or +60 11-2577 4559 (English & BM) for enquiry or speak to the customer services team. BonusLink is not responsible for the actual products or services purchased by BonusLink Members.
- 8. The Organizers reserves the absolute right to revise the BonusLink Points from time to time without any prior notice to the Members.
- 9. The Organizers reserve the right at their sole discretion to disqualify any Member and/or to retract or forfeit the award of BonusLink Points from any Member if they believe the Member has (singularly or jointly with any other Member) undertaken fraudulent practice and/or activities to earn the BonusLink Points or undertaken in any activities harmful to this Campaign or to the Organizers.
- 10. The Organizers reserve the absolute right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizers shall not entitle the Members to any claim or compensation against the Organizers for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 11. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the Campaign. In the event of any inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail and supersede.
- 12. The Organizers reserves the absolute right to vary, delete or add to any of these Terms and Conditions (wholly or in part) from time to time without any prior notice to the Members.
- 13. Other GrabMaid Terms and Conditions apply. Click <u>here</u> for more information.