

BonusLink Points Issuance for PrestoMall Transactions

Q1: How do I collect BonusLink Points for PrestoMall transactions?

A1: In order to collect BonusLink Points for PrestoMall transactions, you will need to:-

- **Normal Points Structure: RM5: 1 Point**
- **Promotional Points Structure: RM2:1 Point (from 15th June to 30th Nov 2020)**
- Link your BonusLink Card in PrestoMall prior to making a purchase;
- Make a Qualifying Purchase to be eligible for Points collection;
- Provide feedback on your purchase via PrestoMall > My Page > View Orders / Shipping; and
- Points will be credited in your BonusLink Account within 7 working days after providing product feedback.

Q2: What is a Qualifying Purchase?

A2: Qualifying Purchase refers to any products or services that is eligible for the issuance of BonusLink Points purchased by BonusLink Members that have linked their BonusLink Card with their PrestoMall Account at the time of purchase.

Q3: What products or services are eligible for BonusLink Points?

A3: All products and services in PrestoMall are eligible for BonusLink Points except for the following categories and subcategories highlighted in **BOLD** :-

- **Men's Fashion;**
- **Women's Fashion;**
- **E-voucher & Top-up** (Mobile Top-up & Shopping/travel)

Q4: What is the Point Structure for a Qualifying Purchase at PrestoMall?

A4a: The Standard Point Structure entitles Members to collect 1 BonusLink Point for every RM5 spent on Qualifying Purchases at PrestoMall (RM5 = 1 BonusLink Point).

*Applicable from Dec 1st onwards.

BonusLink Points issuance is applicable for products with a minimum unit price of RM5. Thereafter, total BonusLink Points applicable for a Qualifying Purchase will be based on total product price after quantity is selected. Products with unit price below RM5 will not be entitled to BonusLink Points.

Illustration:

Item	Unit Price (RM)	Quantity	Total Spend (RM)	BonusLink Points
Product A	5.10	10	51.00	10
Product B	7.10	10	71.00	14
Product C	10.00	10	100.00	20
Product D	4.90	1	4.90	0
Product E	4.90	2	9.80	0
Total Purchase			236.70	44

A4b: For Promotional Points of RM2: 1 Point (Applicable from 15th June to 30th Nov 2020)

Item	Unit Price (RM)	Quantity	Total Spend (RM)	BonusLink Points
Product A	2.10	10	21.00	10
Product B	3.10	10	31.00	15
Product C	4.00	10	40.00	20
Product D	1.90	1	1.90	0
Product E	1.90	2	3.80	0
Total Purchase			97.70	45

- **Scenario A to C:** As the purchase qualifies under the minimum RM2 requirement the cumulative purchase qualifies for Points.
- **Scenario D & E:** in both cases the minimum requirement is not reached so the cumulative purchase does not qualify for Points.

Q5: How do I link my BonusLink Card to my PrestoMall account?

A5: After downloading the PrestoMall Mobile App, visit My Page > Membership Benefits > BonusLink > Register and insert your BonusLink Card Number (16 digit) and BonusLink PIN.

Q6: Where can I check if the Points collected from PrestoMall transaction are reflected into my BonusLink Account?

A6 : Visit www.bonuslink.com.my and login to your Account with your 6 digit PIN or DOB. At 'My Dashboard, go to 'My Points Transactions' Select 'View my Points Transactions' – all transactions within the last 60days will be listed. You can find the same information once you've Registered with the Mobile App.

Q7: Do I have to input the BonusLink Card number every single time I make payment at PrestoMall?

A7: No, just link your BonusLink Card with your PrestoMall account before purchase and BonusLink Card number will be saved for your next purchase.

Q8: Is there any part of the checkout amount which is not entitled for BonusLink Points?

A8: Yes, delivery cost is not entitled for BonusLink Points.

Q9: Can I collect BonusLink Points for purchases done before I signed up for BonusLink Membership?

A9: No, the BonusLink Card Number must be provided during each transaction.

Q10: Will I get my Points immediately after performing transaction?

A10: Points will only be credited to your BonusLink Account within 14 working days after a successful feedback is posted on the purchases.

- Q11: It's been more than 14 working days and I have yet to be awarded Points after posting a comment on my purchases, what should I do?**
A11: Please forward a copy of your invoice with the order number and email BonusLink at MemberServices@bonuslink.com.my or call 03-7626 1000 for further assistance.
- Q12: If I cancel my transactions, will I still get my BonusLink Points?**
A12: No, Points are given for successful transactions only.
- Q13: Do I get BonusLink Points if I did not provide any feedback in PrestoMall after receiving my purchases?**
A13: No, you can only collect BonusLink Points after providing feedback on the products purchased
- Q14: Is there any maximum BonusLink Points that I can collect?**
A14: No, there is no limit to the number of BonusLink Points you can collect.
- Q15: What is the validity of the BonusLink Points collected?**
Q15: BonusLink Points is valid for 3 years from the purchase date. Points will expire on a "first in, first out" basis.
- Q15: Can I register more than 1 BonusLink Card Number in a single PrestoMall account?**
A15: No, every PrestoMall account can only tie to 1 BonusLink Card Number.
- Q16: How can I obtain more information on BonusLink Membership?**
A16: For more information on BonusLink Membership, please visit <http://bonuslink.com.my/EN/AboutUsMembershipTerms.aspx>