

“SHELL BONUSLINK 50% REDEMPTION REBATE” TERMS & CONDITIONS

1. The Shell BonusLink 50% Redemption Rebate (“**Program**”) will commence from 12:00:00 AM until 11:59:59 PM on Thursday, 12 December 2019 (“**Program Period**”) and is applicable at all Shell retail stations in Malaysia (“**Shell Stations**”).
2. This Program is organised by BonusKad Loyalty Sdn Bhd (“**BonusLink**”) and is open to all registered Primary BonusLink Members in Malaysia (“**Members**”) who are also customers of Shell Malaysia Trading Sdn Bhd and/or Shell Timur Sdn Bhd (collectively, referred to as “**Shell**”).

BONUSLINK 50% REDEMPTION REBATE

3. With this Program, Members will be able to use their BonusLink Points to redeem the following items at Shell Stations during the Program Period.
 - (i) Shell fuel (i.e. **Shell FuelSave95, Shell FuelSave Diesel Euro2, Shell FuelSave Diesel Euro5, Shell V-Power 97, Shell V-Power Racing**)
 - (ii) **Shell Lubricants**
 - (iii) **Shell SELECT products** (except for tobacco, Touch & Go, E-PAY related products and Government controlled items such as sugar and flour)
 - (iv) **Shell-BonusLink Premium Items** available at Shell On-The-Spot outlets under this Program (collectively, referred to as “**Shell Products**”)
4. Members are required to have the amount of BonusLink Points required at the point of redemption, while the 50% will be reimbursed and credited back into the Member’s BonusLink Account within three (3) working days from 12 December 2019.

For example:

- (a) In order to redeem a Shell Product that is worth RM30.00 (i.e. equivalent to 3,000 BonusLink Points), the Member must first utilise 3,000 BonusLink Points on 12 December 2019.
 - (b) The 1,500 BonusLink Points will be reimbursed and credited back into the Member’s BonusLink Account within three (3) working days from 12 December 2019.
5. The 50% Redemption Rebate will be capped at one hundred million (100,000,000) BonusLink Points or the equivalent of Ringgit Malaysia One Million (RM 1,000,000) during the Program Period. In this respect, Members are required to take note of the following:

Scenario 1:

Once the maximum cap of the one hundred million (100,000,000) BonusLink Points or the equivalent of Ringgit Malaysia One Million (RM 1,000,000) is reached, any Redemption made henceforth will not be eligible for this Program.

Scenario 2:

If redemption is made close to 100,000,000 Points/RM1 million cap being met, BonusLink Members may be subject to the following scenario and partial rebates will apply.

Eg:

- Redemption is made for purchase of RM50 (5,000 Points);
 - Cap is maximised midway through the transaction, for instance at RM40;
 - 50% rebate will only be awarded for RM40 (2,000 Points) instead of the full RM50 purchase. (2,500 Points).
6. Members can only redeem their BonusLink Points under this Program at Shell Stations in multiples of one hundred (100) BonusLink Points. For example:
- (a) one hundred (100) BonusLink Points is equivalent to Ringgit Malaysia One (RM1);
 - (b) two hundred (200) to nine hundred (900) BonusLink Points is equivalent to Ringgit Malaysia Two to Ringgit Malaysia Nine (RM2-RM9) (applicable within Shell SELECT);
 - (c) one thousand (1,000) BonusLink Points is equivalent to Ringgit Malaysia Ten (RM10); and
 - (d) three thousand (3,000) BonusLink Points is equivalent to Ringgit Malaysia Thirty (RM30).

For the avoidance of doubt, Members with less than 100 BonusLink Points will not be able to participate in this Program.

7. Members may check their BonusLink Points balance at the Shell payment counter, BonusLink website or through the BonusLink Mobile App prior to redeeming the Shell Products. In this respect, Members are also required to take note and adhere to the following:

- (a) If a Member has more than 100 BonusLink Points but does not have sufficient BonusLink Points to redeem the Shell Products, the balance will need to be paid either by cash or credit card.

For example, if a Shell fuel transaction is worth RM40 – a Member who only has 1,000 BonusLink Points will be able to redeem RM10 (Maximum) and will also be required to pay the balance of RM30 either by cash or credit card.

- (b) The 50% reimbursement in such instances will however be in the form of BonusLink Points and only be in respect of the BonusLink Points that had been used to redeem the Shell Products.

In the example provided above, given that 1,000 BonusLink Points had been used to redeem the Shell Product, 500 BonusLink Points will be reimbursed and credited back into the Member's BonusLink Account within three (3) working days from 12 December 2019.

GENERAL TERMS

- 8. Only Primary BonusLink Members with a valid PIN or Date of Birth (DDMMYY) may redeem.
- 9. Each Member can redeem up to a maximum of 3 times at Shell stations, up to a combined value of 300,000 Points.
- 10. By participating in this Program, the Members expressly agrees and consents to be bound by Terms and Conditions including all of BonusLink's decisions in relation to the Program.

11. All BonusLink's decision on all matters including but not limited to the eligibility of the Members and/or Program Mechanics for this Program or in the event of any dispute shall be final and binding and no correspondence or appeals shall be entertained.
12. BonusLink reserves the right at its absolute discretion to jointly amend, delete, or add to any of these Terms and Conditions from time to time without prior notice.
13. These Terms and Conditions, as the same may be amended from time to time, shall prevail over any provisions or representations contained in any other promotional materials or advertisements in relation to this Program.
14. BonusLink reserves the right to cancel, terminate or suspend this Program with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by BonusLink of this Program shall not entitle any party to any claim or compensation against BonusLink for any and all losses or damage suffered or incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension.
15. In no event will BonusLink or Shell be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Program, even if BonusLink has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
16. All Members shall be personally responsible for all taxes, rates, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to this Program.
17. For more information, visit www.bonuslink.com.my or contact BonusLink's Member Services Centre at +603-7626-1000.