

TERMS AND CONDITIONS FOR TEALIVE VOUCHER

1. The promotion will commence from 28 December 2017 until 10 January 2018, both dates inclusive (“**Promotion Period**”).
2. This promotion is organised by Shell Malaysia Trading Sdn. Bhd. (6087-M) (“**Shell**”) and Loob Holding Sdn Bhd and it is open to all Malaysian citizens and permanent residents of Malaysia who are 18 years old and above (“**Customers**”).
3. For the purpose of this promotion, “**Affiliate**” means a company which directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with Shell. Relevant to this, “**control**” means the direct or indirect ownership of an aggregate fifty percent or more of voting capital.
4. This promotion will be applicable at selected Shell stations located in Malaysia (“**Shell Stations**”). The list of the participating Shell Stations is available at www.shell.com.my.
5. During the Promotion Period, Customers who have purchase any Shell fuels, with no minimum purchase in a single receipt (“**Required Promotion Purchase**”) are entitled to one (1) Tealive stamp (“**Stamp**”), a sample picture of what the Stamp looks like is set out below.



6. In order to exercise this entitlement, Customers will need to approach the Shell site staff at the cashier of the Shell Station in order to get the Stamp affixed on the original Shell receipt of the Required Promotion Purchase.
7. For the avoidance of doubt:
 - (a) Customers who have satisfied the Required Promotion Purchase will only be entitled to one (1) Stamp, regardless of the amount purchased in a single receipt. For example – a Customer who has purchased either RM30 or RM60 or any other amount worth of Shell fuels in a single receipt will only be entitled to one (1) Stamp;
 - (b) Customers are only allowed to have the Stamp affixed if the original Shell receipt of the Required Promotion Purchase is presented – photocopies, duplicates and the like of such receipts will not be entertained; and

- (c) the entitlement to the Stamp is not exchangeable for cash, partially or wholly, or for other goods or services.
8. The redemption of the Stamp which entitles the Customer for 20% discount for a minimum purchase of Ringgit Malaysia Fifteen (RM15) of any Tealive foods and drinks must be carried out by 15 January 2018 and will also be subject to the terms and conditions determined by Loob Holding Sdn Bhd. For further details on the redemption of the Stamp, please refer to <https://www.facebook.com/pg/tealiveasia/notes>.
 9. In the event of unavailability of the prize(s) or any of its component(s) or a change of circumstances, Shell and its Affiliates reserve the right to substitute the prize(s) or any of its components thereof with any other item of similar value at any time without prior notice.
 10. Shell reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without prior notice or to terminate this contest at any time without notice or liability.
 11. These Terms and Conditions, as may be amended from time to time pursuant to Clause 10 above, shall prevail over any provisions or representations contained in any other promotional material or advertising of this contest.
 12. All decisions made by Shell on all matters relating to this contest is final and binding and no correspondence will be entertained.
 13. In the event where there is any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between English and Bahasa Malaysia versions of these Terms and Conditions, the English version of these Terms and Conditions shall prevail.
 14. Shell reserves the right to cancel, terminate or suspend this promotion with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Shell of this promotion shall not entitle the Customers to any claim or compensation against Shell and/or its Affiliates for any and all losses or damage suffered or incurred by the Customers as a direct or indirect result of the act of cancellation, termination or suspension.
 15. In no event will Shell and its Affiliates be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with the redemption of the Stamp carried out by Loob Holding Sdn Bhd and/or any other matters carried out by Loob Holding Sdn Bhd, even if Shell and its Affiliates have been advised of the possibility of such damages in advance, and all such damages are expressly excluded. These Terms and Conditions shall not affect your statutory rights.
 16. For any inquiries on this Contest and this Terms and Conditions, please contact the Shell customer care service number at 1-300-88-1808.

TERMS AND CONDITIONS FOR ZALORA VOUCHER

1. The promotion will commence from 14 December until 27 December 2017, both dates inclusive ("**Promotion Period**").
2. This promotion is organised by Shell Malaysia Trading Sdn. Bhd. (6087-M) ("**Shell**") and Jade EServices Malaysia Sdn Bhd ("**Zalora**") and it is open to all Malaysian citizens and permanent residents of Malaysia who are 18 years old and above ("**Customers**")
3. For the purpose of this promotion, "**Affiliate**" means a company which directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with Shell. Relevant to this, "**control**" means the direct or indirect ownership of an aggregate fifty percent or more of voting capital.
4. This promotion will be applicable to all Shell stations located in Malaysia ("**Shell Stations**"). The list of the participating Shell Stations is available at www.shell.com.my.
5. During the Promotion Period, Customers who have made purchase any Shell fuels, no minimum purchase in a single receipt ("**Required Promotion Purchase**") are entitled to one (1) Zalora stamp ("**Stamp**"), a sample picture of what the Stamp looks like is set out below.



6. In order to exercise this entitlement, Customers will need to approach the Shell site staff at the cashier of the Shell Station in order to get the Stamp affixed on the original Shell receipt of the Required Promotion Purchase.
7. For the avoidance of doubt:
 - (d) Customers who have satisfied the Required Promotion Purchase will only be entitled to one (1) Stamp, regardless of the amount purchased in a single receipt. For example – a Customer who has purchased either RM30 or RM60 or any other amount worth of Shell fuels in a single receipt will only be entitled to one (1) Stamp;
 - (e) Customers are only allowed to have the Stamp affixed if the original Shell receipt of the Required Promotion Purchase is presented – photocopies, duplicates and the like of such receipts will not be entertained; and

- (f) the entitlement to the Stamp is not exchangeable for cash, partially or wholly, or for other goods or services.
8. The redemption of the Stamp which entitles the Customer for Twenty Percent (20%) discount for a minimum purchase of Ringgit Malaysia One Hundred and Ten (RM110) of any Zalora purchase must be carried out by 2 January 2018 and will also be subject to the terms and conditions determined by Jade EServices Malaysia Sdn Bhd. For further details on the redemption of the Stamp, please refer to www.zalora.com.my/promotions.
 9. In the event of unavailability of the prize(s) or any of its component(s) or a change of circumstances, Shell and its Affiliates reserve the right to substitute the prize(s) or any of its components thereof with any other item of similar value at any time without prior notice.
 10. Shell reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without prior notice or to terminate this contest at any time without notice or liability.
 11. These Terms and Conditions, as may be amended from time to time pursuant to Clause 10 above, shall prevail over any provisions or representations contained in any other promotional material or advertising of this contest.
 12. All decisions made by Shell on all matters relating to this contest is final and binding and no correspondence will be entertained.
 13. In the event where there is any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between English and Bahasa Malaysia versions of these Terms and Conditions, the English version of these Terms and Conditions shall prevail.
 14. Shell reserves the right to cancel, terminate or suspend this promotion with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by Shell of this promotion shall not entitle the Customers to any claim or compensation against Shell and/or its Affiliates for any and all losses or damage suffered or incurred by the Customers as a direct or indirect result of the act of cancellation, termination or suspension.
 15. In no event will Shell and its Affiliates be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with the redemption of the Stamp carried out by Jade EServices Malaysia Sdn Bhd and/or any other matters carried out by Jade EServices Sdn Bhd, even if Shell and its Affiliates have been advised of the possibility of such damages in advance, and all such damages are expressly excluded. These Terms and Conditions shall not affect your statutory rights.
 16. For any inquiries on this Contest and this Terms and Conditions, please contact the Shell customer care service number at 1-300-88-1808.